

PFISTER® FEEDING AND DOSING

Fuller Technologies Germany GmbH · Am Mittleren Moos 53 · 86167 Augsburg

To whom it may concern

Date: 06.05.2026

Spare Parts Support on 30+ years old PFISTER® Rotor Weighfeeders

Dear Customer,

We would like to inform you that our DRW 01, DRW 02, DRW 1.2 and DRW 2.2 weigh feeders were officially discontinued more than 30 years ago. As a result, it has not been part of our active portfolio for a considerable period of time.

While we remain committed to supporting our customers as much as possible, the significant age of these products means that certain limitations are unavoidable. In particular, original documentation may no longer be available, and spare parts may be difficult or impossible to source. This is primarily due to discontinued production processes, changes in technology, and the unavailability of original components from suppliers.

Despite these challenges, we always make every reasonable effort to assist with inquiries and provide guidance wherever feasible.

However, in cases where we are unable to fulfil specific requests related to documentation or spare parts, we kindly ask for your understanding.

To ensure you receive the best possible support moving forward, we recommend contacting our sales team directly. SalesSupportPfister@Fullertechnologies.com

They will be happy to advise you on suitable alternatives, potential upgrades, or replacement solutions that meet current standards and requirements.

Thank you for your understanding and continued trust in our company.

Kind regards,

i.V. Julian Diekmann

Head of Parts Feeding & Dosing - PFISTER®

Spare Parts Commerce